How to Use Social Media in Your Communications Efforts

December 18, 2018

Speakers

 Marquita Friday, Program Manager, Career and Technology Education, Maryland State Department of Education

 Nicole Howard, Communications Associate, Advance CTE

Agenda

- Effective social media campaigns
- Maryland State Department of Education will highlight their innovative model to support local school districts in their social media efforts.
- Maryland State Department social media strategy and implementation.

CTE **Awareness** Is Moderate



Just **47%** of prospective parents and students have heard of "Career Technical Education" compared to...

- 68% Vocational Education
- 54% Career Center
- 45% Career Education
- 30% Career Academy



Social Media Content Ideas



- Demonstrate what CTE looks like
- Showcase student success stories
- Share insightful and relevant data
- Create consistency with a schedule cadence i.e. weekly, bi-weekly, etc.

Oklahoma





Check out this #CareerTech Champion!

Tiffany Kinsey: a weightlifter, former high school football player, fitness model and welder. This young woman has broken more than a few barriers.

Click the link to read the full story. d okcareertech.org/news/careertec ...



- #CareerTech Champion
- #OKCareerTechDeliver
- #CareerTechDelivers
- This is Career Tech



Video is Key





Check out THE FIRST EPISODE of This Is CareerTech!

This Is CareerTech is a series of ten episodes that give the viewer (YOU) a behind the scenes look at Oklahoma #CareerTech!







Arizona

Use Common Hashtags and create your own

- #MarvelousMonday
- TeacherTuesday
- FeatureFriday
- WBL
- Throwback Thursday



Arizona





#CTE #CTEWorks

Following

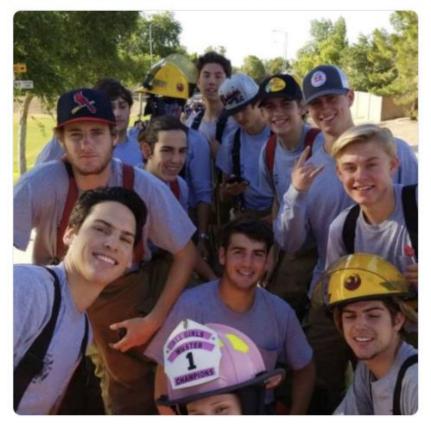
#TeacherTuesday Not only is @SunriseMustangs Fire Science Instructor Captain Comella a winner of the 2018 @CTEWorks Excellence in Action Award, he is also a hero! 🧙 Captain Comella traveled across the nation to help the victims of Hurricane Florence!

Congratulations! NOVATI





#ThrowbackThursday Take a look at the @PUSDfirescience students during the Sunrise Mountain Homecoming Parade! 🖖 🚐 Interested in our Fire Science Program? Check it out here: peoriaunified.org/Page/175 #CTE #CTEWorks #CTEWorks4Me





#CTEFridayFact





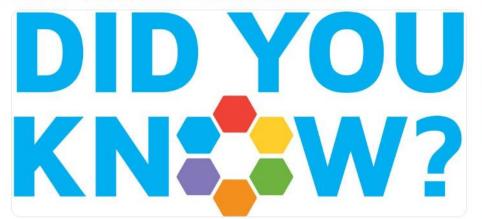




#CTEFridayFact Did You Know? Nationally, 76% of CTE students say learning about a career cluster helped them get better grades.



#CTE #CTEWorks #CTEWorks4Me



#CTEFridayFact: #CTE isn't a replacement for traditional schooling; it is an enhancement. #CTEWorks @evergreenps





Boost Engagement

#CTEFridayFact: According to the World Economic Forum, automation is estimated to displace 75 million workers but create 133 million jobs globally by 2022. Learn more about the future of work and how #CTE can help prepare learners for future careers: cte.careertech.org/sites/default/ ...



Impressions	Engagements	Engagement rate	
5,302	215	4.1%	
Impressions		6,610	
Total engageme	226		
Likes		77	
Retweets		62	
Detail expands		39	
Link clicks		29	
Media engagements		8	
Profile clicks		6	
Replies		2	
Hashtag clicks		2	
Follows		1	

Success Stories

 Lift up examples of successful CTE learners or alumni of CTE programs of study.

 These stories highlight the benefits of CTE for perspective learners and parents!





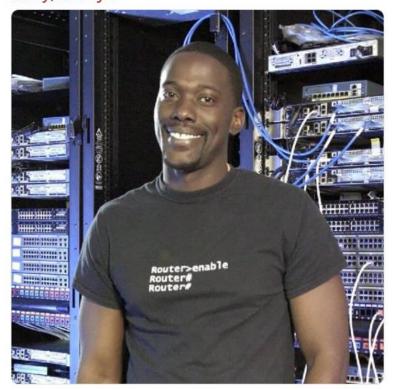
Malcolm Smith: #OkCareerTech Champion from @tulsatech

Smith said #TulsaTech's Cisco certified network associate routing and switching program was a perfect fit for his schedule, his skill set and his passion.

#OkCareerTechDelivers

Link to FULL STORY.

bit.ly/2Ph1jfv



Increase Awareness with a Campaign



Create a Call to Action

- Communication should not be a one-sided activity
- Encourage your audience to create the content and increase engagement
- Include an 'ask' or call to action. What do you want your audience to do with the information you provided them?
- Ask partners ahead of time to promote the ask.



Create a Call to Action





Next month we celebrate Career and Technical Education month. In preparation, we are asking schools, students, and the community to share their CTE experiences between now and February 20th. #NECTE Watch our video for more details:



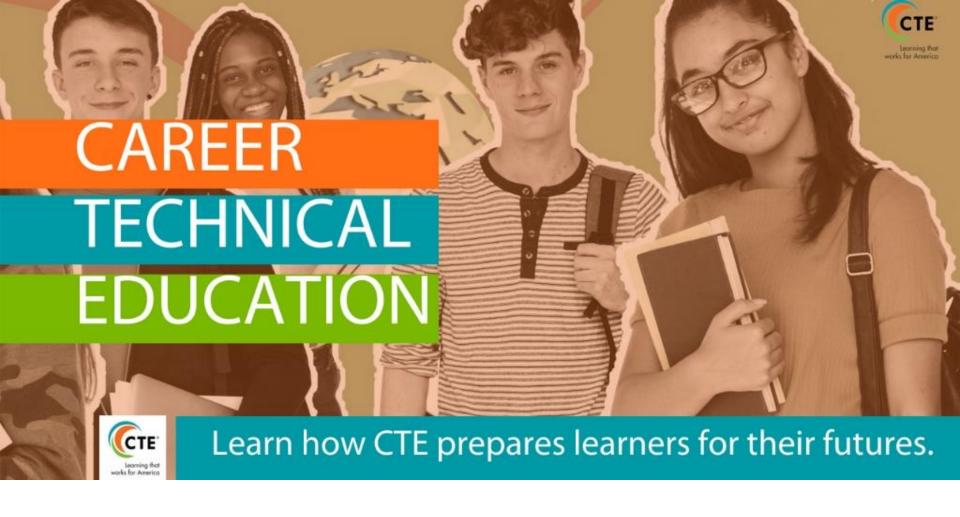
Nebraska CTE Month Promo voutube.com





Lewis launches #whatwillyoubeky campaign to gather stories about careers. Email your story about how you decided on your career to whatwillyoubeky@education.ky.gov.





 This video is designed to help you make the case for CTE in your community and demonstrate the benefits of today's CTE!



Get the Word Out

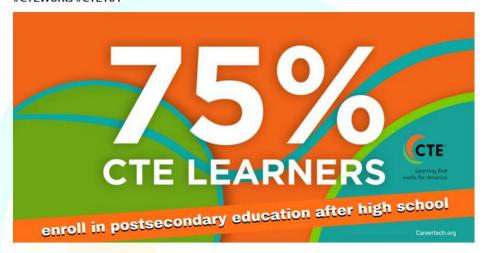




Provide Text & Images

Sample Tweets with Social Media Graphics

Did you know over 75% of #CTE learners enroll in postsecondary education after high school? Watch this video by @CTEWorks to learn more https://careertech.org/campaign-video #CTEWorks #CTE101





Follow

Hey Buffs! Did you know over 75% of #CTE learners enroll in postsecondary education after high school? Watch this video by @CTEWorks to learn more careertech.org/campaign-video #CTEWorks #CTE101

@scucisd_cte @SamuelClemensHS
@ClemensCounsel #futureready
#TraitsOfAGraduate

10:01 AM - 11 Dec 2018



NEW Video!

Advance CTE's newest video provides an overview of how Career Technical Education (CTE) prepares learners for their futures while closing the skills gap for employers across the country. Use this video with critical stakeholders to continue to combat false perceptions of what CTE is and who it is for. This video is designed to help you make the case for CTE in your community and demonstrate the benefits of today's CTE! We hope that you will watch and share!



Let people know that CTE works and share this video with others:

- . Use the CTE video as an icebreaker during your presentations. It's a great way to introduce the subject, focus your audience's attention, and kick off discussions.
- Share it with your network! View sample social media posts here.
- Find out more about the data presented in the video here.

Careertech.org/campaign-video <u>Careertech.org/cte-101-video</u>



The Results

10K views in 6 months!



Webpage Views

- 4,618 views (to date)
- 5 minutes (avg. time on page)

Twitter (May 17)

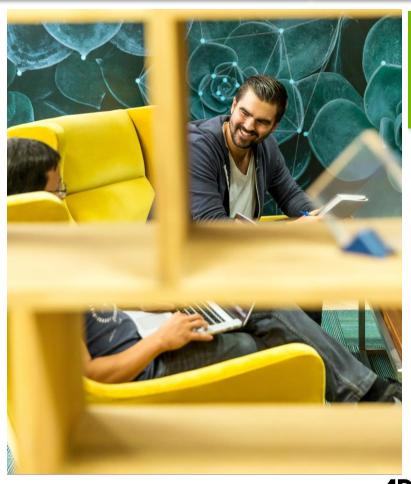
- 16.0K impressions
- 3.6% Engagement Rate



CTE-Related Awareness Days/Weeks/Months

Month/Week/Day	Name		
June 2018	National Safety Month		
July 2018	National Culinary Arts Month		
July 1, 2018	World Architecture Day		
November 20,2018	Future Teachers of America Day		
February 2019	Career Technical Education Month		
February 11, 2019	International Day of Women and Girls in Science		
February 17 – 23, 2019	National Engineers Week		
February 21, 2019	Introduce a Girl to Engineering Day		
March 7 – 11, 2019	National Careers Week		
March 30, 2019	National Doctor's Day		
April 2019	National Internship Awareness Month		
April 29, 2019	World Veterinary Day		
May 1, 2019	National Law Day		

Other Ways to Reach Your Audience



48%

of prospects want to hear information about CTE from their school counselor.

- Educational website (46%);
- Open house at CTE school /program (44%)
- High school career fair (40%);
- Brochure/pamphlet mailed (40%)
- E-mail school/principal (23%);
- A school assembly (22%);
- Social media (21%)







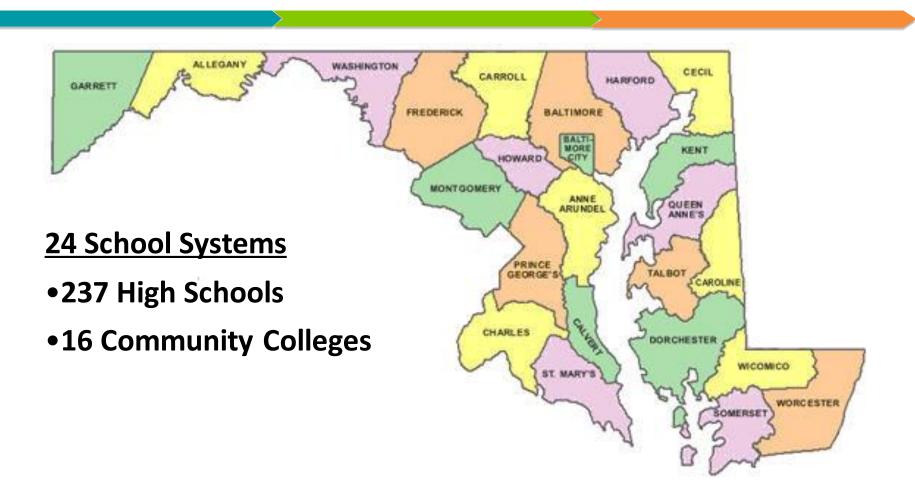
Marquita Friday, Program Manager Division of Career and College Readiness December 18, 2018







Quick Facts About Maryland



Why Market CTE and Why Social Media?

- Address Misconceptions
 - Vocational Education vs. CTE
- Improve Understanding of Programs of Study
- Highlight the Benefits of CTE to Key Stakeholder Groups
- Increase and Improve Communications with Business/Industry Partners
- Identify State and Local Advocates
- Use Social Media to Augment Existing Efforts
 - CTE Library Project & CTE/PLTW Counselors' Conference

Comparing Advance CTE Focus Groups to Local Focus Groups



Maryland's Focus Group
Discussion Guide

For Students, Parents, and Counselors

- Adapted the process used by Advance CTE and Conducted Focus Groups in Two School Systems.
- Focus Groups included Students, Parents, Counselors, and Teachers.

Focus Group Results

Message	Students		Parents		Counselors/Teachers	
	Charles	Talbot	Charles	Talbot	Charles	Talbot
1. Prepare for the Real World	Second Choice	First Choice	*	First Choice		
2. Get More From High School			*		First Choice	
3. A Smart Investment			Misleading		Second Choice	Most Appealing to Parents
4. Exploring Possibilities	First Choice	Second Choice	*	Second Choice		Most Appealing to Students
5. Giving Students a Leg Up			*			

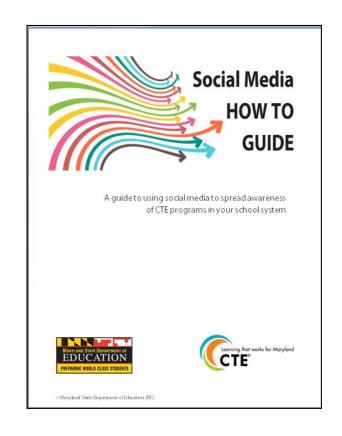
Focus Groups – General Observations

- Parents and Students were Very Positive About CTE
- Parents and Students were not Familiar with CTE Programs at the Home High Schools (Charles)
- Disconnect between Specific Programs and CTE
- Introduce CTE in Middle Schools
- Simplify the Names of Programs and Use Fewer Acronyms for Better Parent Understanding

Marketing CTE Requires A Holistic Approach

Build Social Media into Existing Efforts

- Provide Local School
 Systems with a "How To"
 Guide for using Social
 Media to Promote CTE
- Identify Ways in Which to Incorporate Social Media into our Day-to-Day Work
 - Connect to Local School System's Social Media Accounts



CTE Video Series

Theo Jack-Monroe - Interactive Media Production



Theo Jack-Monroe, a senior at the Applications and Research Laboratory in Howard County, talks about his animation class in the Interactive Media Production program. It is one of many courses offered in Career and Technology Education.

Allison Fleming - Cybersecurity Essentials



Allison Fleming has always loved computers. The senior at Howard County's Applications and Research Laboratory has taken full advantage of her classes in Cybersecurity Essentials as Career and Technology Education Empowers the Workforce of the Future.

Stefany Zelaya - Project Lead The Way Biomedical Science Program



Stefany Zelaya pursues a career in the medical field. She's part of the Career and Technology Education program at Franklin High School in Baltimore County, where CTE is Empowering the Workforce of the Future.

Kaiya Mundell, Administration of Justice



Kaiya Mundell, a junior at Joppatowne HS, talks about the challenges of investigating crime scenes, in the Administration of Justice strand of Homeland Security and Emergency Preparedness.

Student Profiles

Preparing for the Real World







Hailey B.

Jackson L.







Jenny R.

Laila M.

Luke M.

Regina N.

Where are They Now?









Alex Y.

Chandler K.







Zach P.

Taylor M.

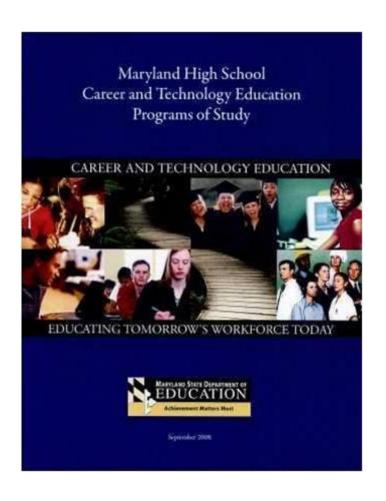


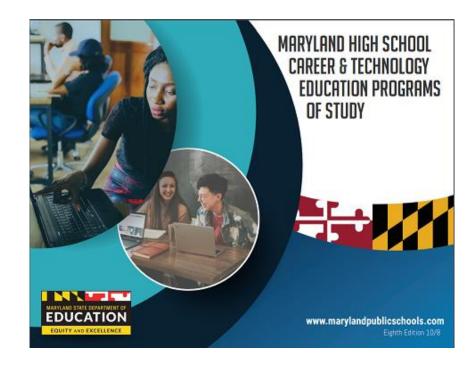


Michael F.

Myan M.

Publications





CTE Student Organizations

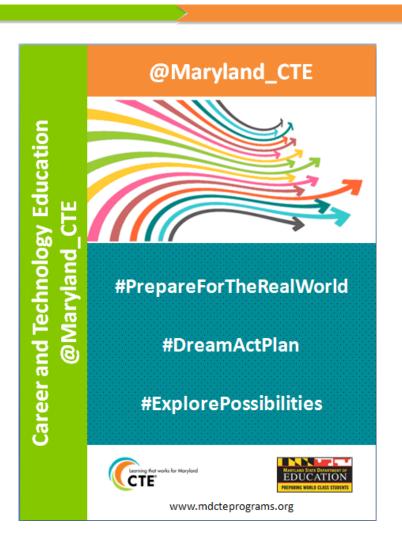
CTE Month 2018

SkillsUSA State
Leadership Team Open
the State Board Meeting

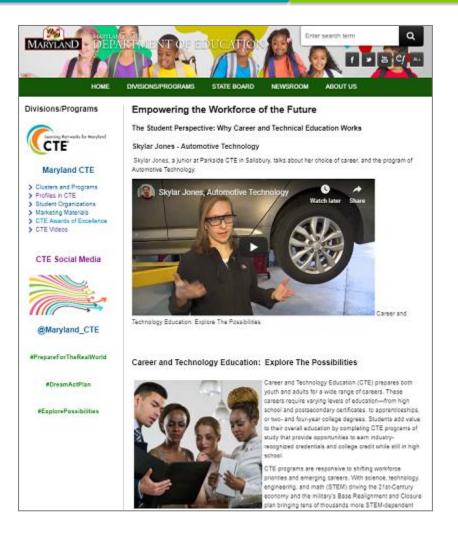


CTE-PLTW Counselors' Conference

- Annual Event Since 2004
- Estimated Attendance = 350
 Counselors, Administrators,
 Teachers, Students (High
 School and College), Business/
 Industry and Postsecondary
 Representatives
- Incorporate Social Media into the Annual Counselors' Conference



Continued Progress



Since January 2018

- Added 120+ new Twitter followers
- 12,000 Impressions –
 Number of times
 people saw our Tweets
- Updating the MSDE
 CTE Programs Website

Reserve Fund Grants

- Develop, Improve, Expand, and/or Implement CTE Programs of Study (Secondary and Postsecondary)
- Prepare High School and Community College Students for Further Education and Careers.
 - Development and implementation of a social media
 CTE Marketing Campaign
- 3. Provide comprehensive, ongoing, professional development for CTE instructors, faculty, administrators, and counselors.

For More Information, Contact

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Thank You



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